



# Product Advisory

---

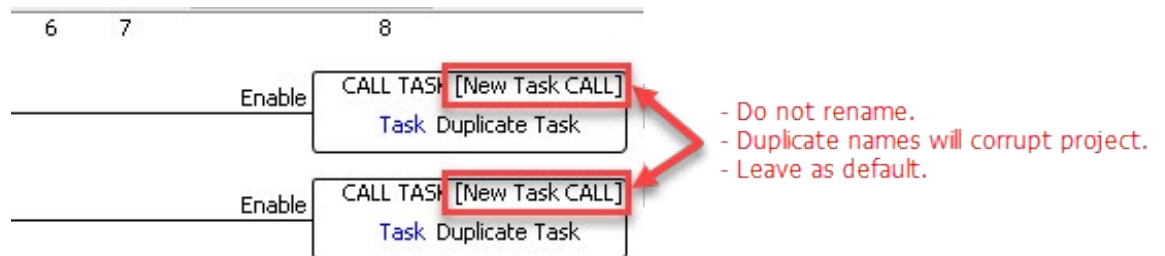
<b>Product Family:</b>	Productivity 4.4.0.60 & 4.4.1.19	<b>Number:</b>	PA-PR-002
<b>Part Numbers:</b>	See affected part PS-PGMSW	<b>Date Issued:</b>	09/25/2025
<b>Subject:</b>	Projects Containing CALL Instructions	<b>Revision:</b>	Original

---

**Important Notice**      Productivity Suite Versions 4.4.0.60 & 4.4.1.9 – Projects Containing CALL Instructions

## Description of Problem

A software issue has been identified in Productivity Suite versions 4.4.0.60 and 4.4.1.9. In these versions, the CALL instruction includes a new field labeled "Name." If this field is changed from the default value to a duplicate of another CALL instruction, the project will become inaccessible and generate the following error: "The project is either missing or invalid."



## Solution for Problem

- Do not modify the default task name in the "Name" field for CALL instructions.
- If your project has already been affected, please contact Technical Support. Our development team may be able to recover the corrupted project and return it to you.

**Note:** This issue has been fixed and will be in our next release of software.

## Technical Assistance

If you have any questions regarding this Product Advisory, please contact Technical Support at 770-844-4200 or 800-633-0405 for further assistance.