



Product Advisory

Product Family:	LS XGB PLC	Number:	PA-LSX-002
Part No.:	See table below	Date Issued:	08/01/2024
Subject:	Bus Coupler with Outputs malfunction in XG5000	Revision:	Original

Affected Products

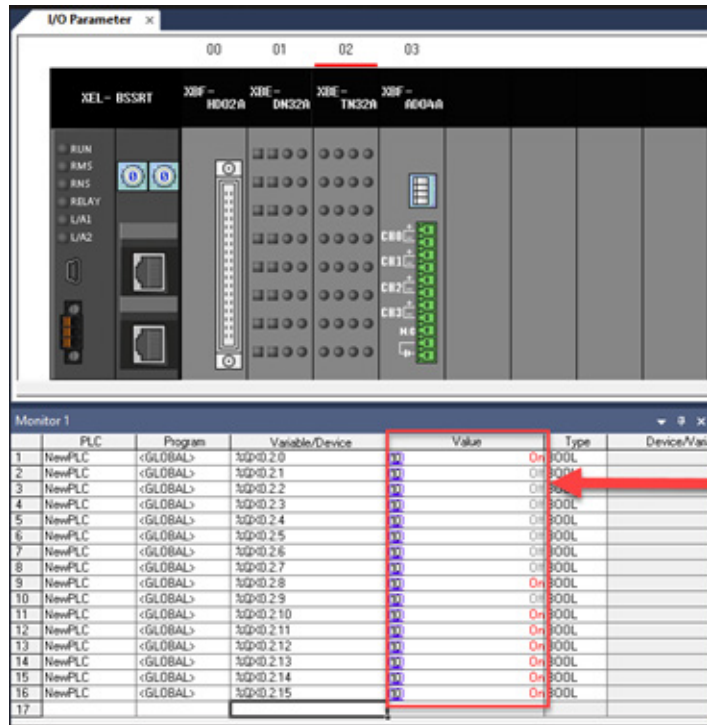
Part Numbers	Part Description	Firmware Version
XEL-BSSRT	Bus Coupler	V2.20 and V2.40
XBE-DN32A	Output Module	n/a
XBE-TN32A		
XBE-TP32A		
XBE-TN16A		
XBE-TP16A		
XBE-TP08A		
XBE-TN08A		

Description of Problem

AutomationDirect has identified an issue when connecting the output modules listed above to an XEL-BSSRT bus coupler.

This issue only occurs when forcing/setting outputs through XG5000 software. When turning on an output while connected to the XEL-BSSRT with XG5000, multiple outputs will turn on. This happens when connected to the XEL-BSSRT over USB and Ethernet.

XEL-BSSRT firmware versions V2.20 and V2.40 have this issue.



Multiple Outputs turn on when setting the first one



Product Advisory

**Solution for
Problem**

LS Electric will provide firmware updates to address this problem.

**Technical
Assistance**

If you have any questions regarding this Product Advisory, please contact Technical Support at 770-844-4200 or 800-633-0405 for further assistance.