

Product Advisory

Product Family:	LS XGB PLC	Number:	PA-LSX-002
Part No.:	See table below	Date Issued:	08/01/2024
Subject:	Bus Coupler with Outputs malfunction in XG5000	Revision:	Original

Affected Products	Part Numbers	Part Description	Firmware Version
	XEL-BSSRT	Bus Coupler	V2.20 and V2.40
	XBE-DN32A		
	XBE-TN32A		
	XBE-TP32A		
	XBE-TN16A	Output Module	n/a
	XBE-TP16A		
	XBE-TP08A		
	XBE-TN08A		

Description of Problem

AutomationDirect has identified an issue when connecting the output modules listed above to an XEL-BSSRT bus coupler.

This issue only occurs when forcing/setting outputs through XG5000 software. When turning on an output while connected to the XEL-BSSRT with XG5000, multiple outputs will turn on. This happens when connected to the XEL-BSSRT over USB and Ethernet.

XEL-BSSRT firmware versions V2.20 and V2.40 have this issue.

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Product Advisory

Solution for Problem	LS Electric will provide firmware updates to address this problem.
Technical Assistance	If you have any questions regarding this Product Advisory, please contact Technical Support at 770-844-4200 or 800-633-0405 for further assistance.