



Product Advisory

Product Family: DirectLOGIC DL205 Series

Number: PA-DL-008

Part Numbers: H2-CTRIO2

Date Issued: 07/24/2024

Subject: Hardware Issue

Revision: Original

Purpose All H2-CTRIO2 modules with 5Ax Hardware revision have a manufacturing defect.

Affected Products	Part Number	Affected Versions
	H2-CTRIO2	HW Rev 5Ax

Summary All H2-CTRIO2 modules with 5A hardware revision have a manufacturing defect. If wired in a certain configuration the module will not function properly.

Solution All H2-CTRIO2 modules with 5Ax Hardware rev should be returned for replacement. See images for HW Rev identification.



Product Description The DirectLOGIC product line is the original PLC family provided by AutomationDirect. This product was started in the 1980's.

Technical Assistance If you have any questions regarding this Product Advisory, please contact Technical Support at 770-844-4200 or 800-633-0405 for further assistance.