



TOSHIBA INTERNATIONAL CORPORATION

Low Voltage Motor and Drives Package Extended Warranty Program

Toshiba International Corporation's standard warranty applies with respect to all low voltage motors (“LVM”) and low voltage adjustable speed drives (each such drive, an “ASD”) purchased from Toshiba International Corporation (“TIC”) unless 1) TIC has offered a different warranty that has been accepted by its customer in writing or 2) a TIC customer has purchased a LVM-ASD package and met all of the requirements set forth herein in accordance with the provisions below .

Extended Package Warranties

Extended Package Warranties (as such term is hereinafter defined) may apply to LVMs and certain ASDs purchased for use together (a “Package”) by North American customers, including authorized TIC distributors (each, a “Customer”), subject to the limitations set forth herein^{1,2}. The Extended Package Warranty shall apply only to parts and labor.

When a LVM and ASD are purchased (whether separately or together) and used together, the warranty period applicable to the ASD will be extended to match the LVM’s warranty period up to a maximum of three years (“Extended Package Warranty”) ³. Except as otherwise provided herein, the Customer purchasing the LVM and/or ASD should submit the request form on the following page (“Request Form”) to either the TIC LVM Motor or ASD Marketing department within sixty (60) days of the date of its invoice from TIC.

For Packages shipped from stock of an authorized TIC distributor (“Distributor”) or purchased by a Distributor on separate purchase orders, the Distributor must request approval of an Extended Package Warranty by submitting the Request Form to either the TIC LVM Motor or ASD Marketing department within sixty (60) days of the date of such Distributor’s invoice to its customer.

When only one component of a Package (i.e. either the LVM or ASD) was purchased from a Distributor, and the other component was purchased directly from TIC or from another TIC-authorized source of supply, the Distributor is responsible for completing applicable portions of the Request Form and providing this to its customer, who must submit a complete Request Form to either the TIC LVM or ASD Marketing Department at the applicable email address below within sixty (60) days of the date of such Distributor’s invoice to its customer. The applicable product manager(s) will then conduct a specific case-by-case evaluation with respect to approval of an Extended Package Warranty.

Low Voltage ASD Products
Low Voltage Motor Products

TIC-ASD@toshiba.com
TIC-LVM@toshiba.com

¹ An Extended Package Warranty is applicable to the following low voltage ASD products (AS3, G9, P9, GX7, W7, G7, H7, Plus Pack).

² This applies to only TIC standard products. Extended Package Warranties for any custom-built factory units would be decided on a case by case.

³ If the original warranty period applicable to the motor was longer than three years, such original warranty period shall continue to apply to the motor only.



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LVM – ASD Package Extended Warranty Request Form

Company Name or Customer #	
Address	
City	
State	
ZIP	
Point of Contact	
Phone Number	
Email	
End User Name	
Address	
City	
State	
ZIP	

Equipment Information: LVM and ASD

Complete the appropriate sections of this table if either of the LVM or the ASD was shipped from distributor stock OR if the items were purchased under different purchase orders.

Customer Name:

Applicable ASD Model*		LVM Model	
Equipment Serial Number**		Equipment Serial Number**	
Purchase Order # and Date		Purchase Order # and Date	
TIC Sales Order #		TIC Sales Order #	
Date of Startup			
Application			

*Applicable low voltage ASD models are AS3, G7, G9, GX7, H7, P9, Plus Pack and W7.

**Please complete this field only if the motor or the ASD was shipped from distributor stock or the items were on different POs and have already been received by customer.

The terms of this extended warranty program are subject to change or cancellation by TIC at any time at its sole discretion. This form is subject to change without written notice.

Signature: _____ Date: _____

Please e-mail this form to either TIC-ASD@toshiba.com (low voltage ASDs) or TIC-LVM@toshiba.com (low voltage motors) or submit this with your applicable purchase order to TIC.