# System Monitoring and Troubleshooting

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Handheld Programmer D3-HP & D3-HPP have been retired as of 03/2021 & 01/2018 respectively. User H2-HPP to program D3-350 CPU. Please consider Productivity, BRX, or CLICK series PLC systems as upgrades.

# **Troubleshooting Suggestions**

The Handheld is very useful in troubleshooting your machine. As with any problem, you have to find it before you can fix it. There are several operations and features that help you quickly find the exact cause of system problems.

- Monitor Discrete I/O Points to examine I/O power flow for individual I/O points.
- Force Discrete I/O Points to examine machine sequences or inconsistencies.
- Monitor Register Locations to examine word locations to determine if correct values are being used.
- Change Register Values to force word locations with different values.
- Monitor Timer/Counter Values to adjust machine timing elements.
- Understand Error Codes to know where to look first.

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### **Monitoring Discrete Points**

You can monitor up to 16 discrete points at one time. The points can be from the following data types.

- Inputs
- Output
- Control relays

The status display area is also used to show the status for the points being monitored. Here's how the display is organized.



Use the following keystrokes to monitor discrete points. To select a different data type, use the corresponding reference number instead of the one shown. The DL305 memory map is included in Appendix A. This will help you determine the appropriate ranges for the various data types.

#### Select the reference number to monitor



PRV

n050	0	4 O	0 O	4 0
ADDRESS/DATA	1	5 O	1 O	5 O
ON/OFF RUN BATT	2 O	6	2	6 O
PWR CPU	3 O	7 0	3 O	7 0

O 

### Use PRV or NXT to scroll through the references (8 point increments)

nC	)4(	0	0
ADDRI	ESS/DA	ATA	1 0
ON/OFF	RUN	BATT	2
	PWR	CPU	3

# **Forcing Discrete Points**

You can also force discrete points with the Handheld Programmer.

It is important to note that the DL305 CPUs only retain the forced value for one scan if the output point is used in the logic program or if the input point used corresponds to module that is installed in the base. The following example shows how the forcing actually works.





#### Next Scan



CPU reads the I/O status from the modules. Sees that point 010 is off, overwrites force to turn off 010.



Logic is solved. Point 010, even though previously forced on, is turned off. Points 050 and 051 are turned off since conditions are not met.



**NOTE:** If you use a CR as an input, you will not have the "one scan" problem.

(end)

(SHF)

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The following example shows the keystrokes required to force an I/O point.

WARNING: Depending on your application, forcing I/O points may cause unpredictable machine operation that can result in a risk of personal injury or equipment damage.

To turn a point on	[	Display re	turns t	o addr	ess dis	play
CLR SET SHF 5 0	0.0	0.0.		4 OUT)	0 MCS	4 (ADR)
ENT	ADDRE	ESS/DATA		5 TMR	1 MCR	5 SHF
	ON/OFF	RUN BATT	2 (STR)	6 CNT	(SET)	6 DATA
		PWR CPU	3 NOT	7 SR	3 (RST)	7 REG

### Monitor the point to verify the force (optional)

CLR SHF 5 0 MON	n050 Address/data	0 1 0	4 0 5 0	0 1 0	4 0 5
	ON/OFF RUN BATT	2	6 0	2 0	6
	PWR CPU	3 O	7 O	3 O	7 O
To turn a point off	Display ret	urns f	o addr	ess dis	play
CLR RST SHF 5 0	0.0.0.0.		4 OUT		4 ADR

CLR	RST	SHF	5	0	0.0	)()(	<u>)</u>		4 OUT	0 MCS
ENT					ADDRE	ESS/DA	ATA	1 OR	5 TMR	1 MCR
					ON/OFF	RUN	BATT	2 STR	6 CNT	2 (SET)
						PWR	CPU	3 (NOT)	7 (SR)	3 (RST)

# **Monitoring Register Locations**

You can use the Handheld to monitor and change register locations. When a register is monitored, the handheld programmer will display two register locations (eight bits each) this means that 4 digits of data will be shown. Since data register locations are 8-bit locations, two consecutive data registers will be displayed. When changing values in data register locations, you can also write two consecutive data register locations.

#### Select the location to monitor



R401	R400				
14	153		4 OUT	0 MCS	4 (ADR)
ADDR	ESS/DATA		5 TMR	1 MCR	5 SHF
ON/OFF	RUN BATT	2 STR	6 CNT	(SET)	
	PWR CPU	3 NOT	7 SR	3 RST	7 REG

(REG)

### **Changing Register Values**



# **Monitoring Timer/Counter Current Values**

You can also use the Handheld to monitor and/or change timer and counter current values. There are two ways to do this. You can use the register monitoring procedure discussed previously which will display the current value with the decimal point implied for timers. The second method uses slightly different keystrokes and will show timer current values with the decimal point. Using this method also uses the instructions LEDs to indicate the last two digits of the timer/counter memory reference.

### Select the location to monitor



00–07 10–17

LEDs show last two digits of the register reference number

### **Changing Timer/Counter Current Values**

### Select the timer location to monitor



### Enter the new value



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# **Monitoring Program Stages**

The RLL<sup>*PLUS*</sup>CPUs also have stages that can be monitored. This is especially useful since it can quickly show you exactly which parts of the program are being executed. The procedure is very similar to the one used for monitoring discrete I/O points. Here's how the display is organized.

Indicates Stage Status Display		16 LEDs Total Show on/off ⊣ status					
	SC	)10	0	4 O	0 O	4 0	
	ADDRESS/DATA		1 0	5 O	1 O	5 O	
	ON/OFF	RUN BATT	2 O	6 O	2 O	6 O	
	PWR CPU		3 O	7 0	3 O	7 0	
			10	-17	20-	-27	

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Use the following keystrokes to monitor the stages.

### Select the stage number to monitor

$\frac{ADDRESS/DATA}{ON/OFF RUN BATT} \xrightarrow{1}_{O} \xrightarrow{5}_{O} \xrightarrow{1}_{O} \xrightarrow{5}_{O}$	SG SHF 1 0 MON	s010	0	4 O	0 O	4 0
$\begin{array}{c ccccc} \hline ON/OFF & RUN & BATT \\ \hline PWR & CPU \\ \hline O & O \\ \hline \hline O \\ \hline O \\ \hline \hline \hline O \\ \hline \hline \hline O \\ \hline \hline \hline \hline$		ADDRESS/DATA	1	5 O	1 O	5 O
PWR CPU 3 7 3 7   O O O O O O		ON/OFF RUN BATT	2 O	6	2	6 O
		PWR CPU	3 O	7 O	3 O	7 0

### Use PRV or NXT to scroll through the references (8 stage increments)

PRV	

-	•	-		
n020	0 0	4 O	0	4 0
ADDRESS/DATA	1 0	5 O	1 O	5
ON/OFF RUN BATT	2	6 O	2 O	6
PWR CPU	3 O	7 0	3 O	7 0

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# **Forcing Program Stages**

You can also force Program Stages with the Handheld Programmer. However, due to the self-contained nature of this style of programming, you can really cause some problems by forcing stages on and off.

It is important to note that the DL305 CPUs only retain the forced value for one scan if the logic within the stage (or another stage) causes the status to be discarded. The following example shows how the forcing actually works. Assume that the saw takes approximately 10 seconds to reach the bottom limit. (Which is many, many, CPU scans.)



### Next Scan



Obviously, there are times when it's perfectly OK to force a program stage on or off. The following example shows the keystrokes required to force an stage.

WARNING: As shown in the example, forcing stages may cause unpredictable machine operation that can result in a risk of personal injury or equipment damage.

To turn a stage on

CLR	SET	SG	SHF	5	$\cap$	$\int \mathcal{L}$	-	0	4	0	4
						ノし	/	(STR)	(ISG)	(SG)	(ADR)
								1	5	1	5
ENT					ADDRE	ESS/DA	ATA	AND	(JMP)	OUT	(SHF)
					ON/OFF	RUN	BATT	2 OR	6 SET	2 TMR	6 DATA
						PWR	CPU	3 (NOT)	7 (RST)	3 (CNT)	7 (REG)

### Monitor the stage to verify the force (optional)

CLR S	SG	SHF	5	MON	s0	<i>s000</i>		4 0	0 O	4 0
					ADDRE	ESS/DATA	1 O	5	1 O	5 O
					ON/OFF	RUN BATT	2 O	6 O	2 O	6 O
						PWR CPU	3	7 O	3 O	7 O

### To turn a stage off



# **Error Codes**

The following table lists the error codes that may appear on the Handheld.

DL305 Error Code	Description
E01 Invalid Keystrokes	Invalid keystroke or series of keystrokes entered into the handheld programmer. Refer to the DL305 Handheld Programmer manual for assistance in the operation you are trying to perform.
<b>E02</b> Input Point Programmed as Output	An I/O point dedicated to an input module has been used as an output in the application program. Change the I/O reference number in the program which is causing the error.
E03 Stack Overflow	The maximum number of instructions utilizing the internal stack has exceeded eight. These instructions can be a combination of AND STRs, OR STRs and MCS/MCR groups. Reduce the number of these instructions which are pushed onto the stack at one time.
E05 (NON Stage) Duplicate Coil Reference	Two or more output coils have the same data type and number. Change the duplicate coil to correct the error. Duplicate coil references are valid with the SET instruction.
<b>E05 (Stage)</b> Duplicate Stage Reference	Two or more Stages have the same reference number. Change the duplicate Stage number to correct the error.
E06 MCR/MCS Mismatch	The number of MCR instructions do not match the number of MCS instructions. Each MCR must have an accompanying MCS.
E07 Missing CNT or SR Contact	A required input contact is missing from a CNT (example, RESET input) or a SR instruction. Refer to the DL305 User Manual for details on these instructions.
<b>E08</b> Invalid Data Values	The required data values for a TMR, CNT or SR are missing or incorrect. Refer to the DL305 User Manual for details on these instructions.
<b>E09</b> Incomplete Program Rung	The rung does not terminate with an output as required. Program an output to terminate the rung properly.
E11 Program Full	There is no available program addresses in memory. Reduce the size of the program.

DL305 Error Code	Description
<b>E21</b> Program Memory Parity Error	A parity error has occurred in the program memory of the CPU. Clear the memory and reload the program. If the error reoccurs replace the CPU. Electrical noise will cause this problem.
E22 Password Error	The password stored in the CPU is invalid. Press the "CLR" key twice on the handheld programmer and the password will be reset to 0000. Re-enter the password if required.
<b>E25</b> Tape/Program Mismatch	A mismatch was found when a compare was performed on the program in CPU memory and the program stored on tape.
<b>E28</b> Volume Incorrect On Tape Device.	The volume is incorrect on the tape player being used to load the program to the CPU. Adjust the volume and retry the operation. Refer to the DL305 Handheld Programmer manual for details on tape operation.
E31 RAM Limit Exceeded	The application program required more RAM for execution than is available. Reduce the length of the program.
E99 Instruction Not Found	A search was performed and the specified instruction was not found in the application program.

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