

# SYSTEM SCREEN ERROR CODES



## APPENDIX

# C

CONTENTS OF THIS CHAPTER

C-more Touch Panel System Screen Error Code Table . . . . . C-2

## C-MORE TOUCH PANEL SYSTEM SCREEN ERROR CODE TABLE

The following table provides a list of **C-more** Panel SSC (System Screen) errors that may be displayed on the panel when performing different operations in the panel system screens.

C-more Touch Panel System Screen Error Code Table		
Error Code	Error Message	Description
SSC-100	Please enter the year from %1 to %2.	Enter a valid value for the Year
SSC-101	Date is incorrect.	Enter a valid value for the Date
SSC-130	Input value is invalid. Please input all octets from the first octet to the fourth octet. The value of each octet should be 0~255.	See message on panel
SSC-131	Input value is invalid. Please input all octets from the first octet to the fourth octet. The value of each octet should be 0~255.	See message on panel
SSC-132	The combination of "Static" for "IP Address" and "Obtain DNS Server Address from DHCP" for "DNS Server" cannot be set.	Select either Static or DHCP for both IP Address and DNS server.
SSC-133	These are the same network address (%1/%2)	<p>"Network addresses must be different for each Ethernet Port.</p> <p>For example:  Eth Port 1 - 192.168.12.1/16  Eth Port 2 - 192.168.10.100/16  Both have Network address - 192.168.0.0</p> <p>/16=Subnet Mask of 255.255.0.0"</p>
SSC-134	Invalid IP Address.	The input IP address is a link local address (169.254 series). Choose different IP Address that is not a Link Local Network address.
SSC-135	Different Network address is used between Default Gateway and Preferred.	
SSC-136	An unexpected error has occurred. Please reopen the system screen again. (Code: %1)	
SSC-300	"%1 does not have enough free space. Please use a %2 with more space."	The backup destination device is does not have enough space. Choose another device.
SSC-301	An exception error has occurred. Unable to execute.	The folder /home/CM5/EA/WSUpdatePanel does not exist. Requires a firmware update to correct.
SSC-302	Invalid storage is selected. %1	Displayed when the backup destination is not set. Backout of screen and select destination device again or try a different device.
SSC-303	Invalid data area is selected.	Select a valid backup target
SSC-304	Another process is in progress. Please try again after a while.	Wait a few minutes. Memory is being used by another process at the moment.
SSC-305	Cannot run in safe mode.	Wait a few minutes. Memory is being used by another process at the moment. Cycle power, update firmware if possible. If problem continues, there may be a hardware defect.
SSC-306	Backup Failed.%1	Backup to device failed. Try again. If problem continues reformat the backup device or try a different device. Make sure power is not interrupted.
SSC-320	Invalid storage is selected. %1	Select a valid target device and files.
SSC-310	Backed up Firmware Support Panel: %1 Restore Panel Type: %2 Cannot restore because the panel type is not supported by the firmware.	<p>"This error occurs when the target panel does not match the backup. For example, trying to restore a CM5-T4W project to a CM5-T10W panel.</p> <p>Combinations not allowed:  CM5-T4W, -T7W to CM5-T10,-T12W,-T15W or -T22W  CM5-T10,-T12W,-T15W or -T22W to CM5-T4W, -T7W"</p>
SSC-311	The Restore Project is configured to boot from SD1. Please Insert SD1.	Insert SD Card into SD1 slot and try again.
SSC-312	Project version: %1 Current Panel version: %2 Cannot restore because the Project version does not match the Panel Firmware version.	The backup does not contain the firmware version, so the project file in the backup must match the panel firmware. Update the panel firmware to match the backup file version using the CM5-PGMSW software or backup the file again, making sure to select to backup both firmware and project.
SSC-313	Cannot restore because the project size exceeds the %1 memory available.	Clear panel memory and try again. Make sure the panel you are restoring to is the correct model with the same amount of source panel memory.
SSC-314	"An exception error has occurred. Unable to execute."	The folder /home/CM5/EA/WSUpdatePanel does not exist. Requires a firmware update to correct.

C-more Touch Panel System Screen Error Code Table continued on the next page

C-more Touch Panel System Screen Error Code Table		
Error Code	Error Message	Description
SSC-315	Invalid storage is selected. %1	Displayed when the restore destination is not set. Backout of screen and select destination device again or try a different device.
SSC-316	Invalid data area is selected.	Select a valid restore device
SSC-317	Another process is in progress. Please try again after a while.	Wait a few minutes. Memory is being used by another process at the moment.
SSC-318	Cannot run in safe mode.	Wait a few minutes. Memory is being used by another process at the moment. Cycle power, update firmware if possible. If problem continues, there may be a hardware defect.
SSC-319	Restore Failed. %1	Restoration from device failed. Try again. If problem continues try a different device. Make sure power is not interrupted.
SSC-321	"Restoration is not possible because the Panel Type is different. Restore Project Type: %1 Current Panel Type: %2	Backup file does not match the panel being restored to. Choose the correct panel model to restore to.