



USER MANUAL TABLE OF CONTENTS

Chapter 1: Getting Started.....	1-1
Introduction.....	1-2
Supplemental Manuals.....	1-2
Technical Support	1-2
Conventions Used	1-3
Product Overview	1-4
Quick Start Steps	1-5
C-more LED Status Indicators.....	1-11
Chapter 2: Specifications.....	2-1
Specifications	2-2
Communication Ports and Memory Expansion	2-5
Communication Ports	2-6
User Defined LED.....	2-8
Compatible Touch Screen Monitors.....	2-9
Handling External Memory Devices	2-10
Writing to External Memory devices.....	2-10
Minimizing Data Errors.....	2-11
Monitoring Available Memory.....	2-12
Power Loss Retention.....	2-12
Watchdog Timeout.....	2-13
Chapter 3: Accessories.....	3-1
Accessories Overview	3-2
D-SUB 15-pin to Terminal Block Adapter	3-3
SD Card	3-4
USB FLASH Drive	3-4
Chapter 4: Installation and Wiring	4-1
Safety Guidelines	4-2
Introduction.....	4-3
Mounting	4-4
Wiring Guidelines	4-6
Agency Approvals.....	4-6
Providing Power to the HMI	4-7
C-more LED Status Indicators.....	4-8

Chapter 5: System Setup Screens	5-1
Introduction.....	5-4
Information	5-4
Settings.....	5-4
Test Menu	5-4
Memory.....	5-4
Accessing the System Setup Screens (no project loaded).....	5-5
Accessing the System Setup Screens (with project loaded).....	5-6
Using RHMI USB Remote	5-7
System Setup Screens	5-9
Password Protecting System Screen Access.....	5-9
System Setup Screens - Enable Password in Software	5-10
System Setup Screens Flowchart	5-16
Main Menu	5-17
Information Screen	5-18
Information - Ethernet Tab	5-20
Settings Screen	5-23
Settings - Options	5-30
Test Menu	5-31
Test Menu - Test Touch Panel.....	5-32
Test Menu - Test Beep/Audio	5-33
Test Menu - Test Serial Port	5-34
Test Menu - PLC Serial Comm Port - Loop back test	5-35
Memory Screen	5-42
Memory - Backup.....	5-44
Memory - Restore.....	5-49
Memory - Clear Memory	5-53
Memory - Reset to Factory Default	5-57
Chapter 6: PLC Communications	6-1
Introduction.....	6-2
<i>DirectLOGIC</i> PLCs Password Protection	6-2
PLC Protocols.....	6-3
PLC Communication Cables & Wiring Diagrams	6-5
AutomationDirect PLCs RS-232C Serial Cables Wiring Diagrams	6-7
AutomationDirect PLCs PLCs RS-422A/RS-485A Cables Wiring Diagrams.....	6-9
Allen-Bradley PLCs RS-232C/RS-485A Serial Cables Wiring Diagrams	6-19
GE PLCs RS-422/RS-232C Serial Cables Wiring Diagrams.....	6-22
Mitsubishi PLCs RS-422/RS-232C Serial Cables Wiring Diagrams	6-23
Omron PLCs RS-232C Serial Cables Wiring Diagrams.....	6-25
Modicon PLCs RS-232C Serial Cables Wiring Diagrams.....	6-26
Siemens PLCs RS-485A Serial Cables Wiring Diagrams	6-27

Chapter 7: Maintenance.....	7-1
Maintenance	7-2
Project Backup.....	7-2
Check Operating Environment.....	7-2
Check Operating Voltage.....	7-2
Check Status Indicators.....	7-2
Check Physical Conditions.....	7-2
Run Tests under System Setup Screens.....	7-3
Check Memory Usage	7-4
Check Error Log.....	7-4
Check Project Functionality	7-5
Checks from C-more Programming Software	7-5
Chapter 8: Troubleshooting	8-1
Common Problems.....	8-2
Troubleshooting Flow Chart.....	8-3
HMI Does Not Power Up	8-4
C-more LED Status Indicators.....	8-5
General Errors and Warnings.....	8-6
No User Program	8-8
Select Touch Panel Driver	8-10
Safe Mode Recovery	8-14
Safe Mode (ERR-202-5)	8-15
USB Driver Troubleshooting	8-16
No Communications between Panel and PC (Personal Computer)	8-17
No Communications Between Panel and PC (Personal Computer) via USB	8-23
No Communications Between Panel and PC (Personal Computer) via Ethernet	8-25
No Communications between Panel and PLC	8-26
IP Address in System Setup Screens Displays 0.0.0.0	8-30
Difficulty Connecting to the Panel over the Internet (Web Server and Remote Access Features)	8-31
PLC Protocol Error Codes	8-32
HMI Runtime Errors.....	8-33
Panel Constantly Displays “Initializing” when Powering Up	8-34
Data Not Logging Problems.....	8-34
Electrical Noise Problems.....	8-35
Touch Screen Not Working	8-35
Chapter 9: Replacement Parts	9-1
Replacement Parts Overview	9-2
3-wire Communications Terminal Block – EA9-3TB.....	9-3
DC Power Connector Replacement – C0-4TB.....	9-3

Appendix A: Panel and PLC Error Code tables	A-1
Introduction.....	A-2
C-more Touch Panel Error Code Table	A-3
<i>DirectLOGIC</i> – Panel Error Code PLC-499 Explanation	A-5
<i>DirectLOGIC</i> K-Sequence Protocol - PLC Error Code Table	A-5
<i>DirectLOGIC</i> DirectNET Protocol – PLC Error Codes.....	A-5
Modbus Protocols Error Code P499 Explanation	A-6
<i>DirectLOGIC</i> ECOM Protocol – PLC Error Codes	A-7
AutomationDirect Do-More Error Codes	A-8
Allen-Bradley – Panel Error Code PLC-499 Explanation.....	A-9
Allen-Bradley DF1 Protocol – PLC Error Code Tables.....	A-10
Allen-Bradley EtherNet/IP Protocol – Panel Error Code PLC-496, 497 and 498 Explanation	A-12
Allen-Bradley – EtherNet/IP Protocol – PLC Error Code Tables ControlLogix, CompactLogix, & FlexLogix	A-13
Allen-Bradley – Micro800 Serial and EtherNet/IP Tag Based PLC Error Code Tables	A-17
Allen-Bradley – EtherNet/IP Protocol – PLC Error Code Tables.....	A-21
Generic EtherNet IP Protocol – PLC Error Codes	A-25
GE 90-30 – Panel Error Code PLC-499 Explanation	A-26
GE 90-30 SNPX Protocol – PLC Error Code Tables.....	A-27
Mitsubishi FX Protocol – PLC Error Codes	A-35
Omron – Panel Error Code PLC-499 Explanation	A-35
Omron Host Link Protocol – PLC Error Code Table.....	A-36
Omron FINS Protocol – PLC Error Code Table	A-37
Omron – Panel Error Code PLC-495 Explanation	A-39
Omron CS/CJ FINS Ethernet Protocol – PLC Error Code Table	A-40
Siemens – Panel Error Code P499 Explanation.....	A-41
Siemens PPI Protocol – PLC Error Code Table.....	A-42
Siemens ISO over TCP Protocol – PLC Error Code Table	A-43
Appendix B: Touch Panel Runtime Errors.....	B-1
Introduction.....	B-2
Runtime Errors.....	B-3
Appendix C: System Screen Error Codek	C-1
C-more Touch Panel System Screen Error Code Table.....	C-2
Appendix D: Security Considerations for Control Systems Networks.....	D-1
Security Considerations for Control Systems Networks.....	D-2