

TROUBLESHOOTING



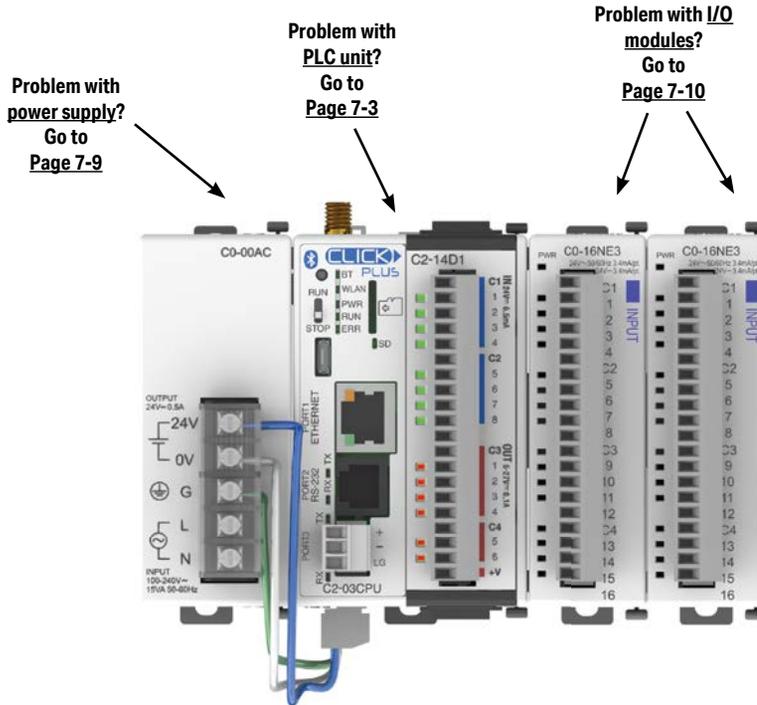
CHAPTER 7

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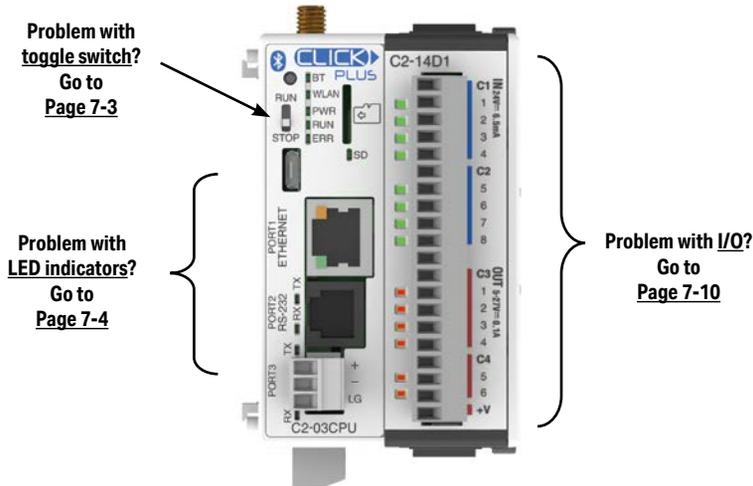
Troubleshooting Direction

Use this section to figure out where to start when troubleshooting CLICK PLUS PLC problems.



PLC unit Troubleshooting

PLC unit issues are grouped according to their function. Use the illustration below to find the appropriate document page numbers for issues with different PLC unit functions.



Toggle Switch

Switch is in RUN position

When the toggle switch is in the RUN position, the PLC unit should normally be in Run mode (indicated by the RUN LED being ON), unless the PLC has been placed in Stop mode by a peripheral device through one of the communication ports. To put the PLC unit in Run mode, move the toggle switch to the STOP position and then switch it back again to the RUN position. If the RUN LED then remains off, check the PWR and ERR LED indicators per the chart shown below.

| LED | Status* | Necessary action |
|-----|---------|---|
| PWR | OFF | There is insufficient power for the PLC unit. Check the power cable and input voltage. |
| ERR | ON | There is an error in the PLC unit. Connect the CLICK programming software to read the error information. See the "Error Codes" section at the end of this chapter for error message instructions. |

** If you see LED indications different from the ones shown in this table, refer to the "LED Indicators Troubleshooting" section for further explanations.*

Switch is in STOP position

When the toggle switch is in STOP position, the PLC unit should be in Stop mode (indicated by the RUN LED being OFF). Cycle power to the PLC. If the PLC unit starts up in Run mode, with toggle switch in STOP position, it means the PLC unit does not recognize the toggle switch position correctly. Please replace the PLC unit.

Chapter 7: Troubleshooting

LED Indicators

The CLICK PLUS PLC performs many pre-defined diagnostic routines with every PLC scan, using onboard diagnostics that can detect various errors or failures in the PLC. LEDs on the face of the PLC will indicate for specific errors.

The 3 LEDs located next to the RUN/STOP switch power, (PWR, RUN and ERR) indicate the status of the PLC unit. The remainder of the LED indicators are discussed in later sections of Chapter 2.

| LED | Status | Meaning | Necessary action |
|-----|----------|---|--|
| PWR | On | The PLC is powered correctly. | No action is necessary. |
| | Blinking | USB Low Power Mode, or the PLC input power is not sufficient. | If the PLC is connected to the PC via USB and has no other power source, no action is needed. If the PLC is connected to a power supply, check the voltage on the terminal located on the bottom of the PLC. The input voltage should be 20-28 VDC. Also check the power input wiring & terminal connections. The power supply may need to be replaced. |
| | Off | There is no power to the PLC. | Check the voltage on the terminal located on the bottom of the PLC. The input voltage should be 20-28 VDC. Also check the power input wiring & terminal connections. The power supply may need to be replaced. |
| RUN | On | The PLC is in RUN mode. | If the toggle switch next to the LED indicators is in RUN position, no action is necessary. If the toggle switch is in STOP position, cycle power the PLC. If the PLC unit starts up in Run mode, it means that the PLC unit does not recognize the toggle switch position correctly, and the PLC unit must be replaced. |
| | Blinking | The PLC is initializing the CO-04RTD or CO-04THM. | When a CO-04RTD or CO-04THM is installed in the CLICK PLC system, the RUN LED blinks for up to 11 seconds to indicate that the PLC unit is initializing the analog input module after power-up. If the RUN LED keeps blinking after the initial 11 seconds, power cycle the CLICK PLC system. If the symptom remains, replace the PLC unit and/or the analog input module. |
| | Off | The PLC is in STOP mode. | If the toggle switch next to the LED indicators is in STOP position, no action is necessary. If the switch is in RUN position and you want to put the PLC unit in Run mode, toggle the switch to STOP position and then back to RUN position. If the RUN LED stays off, connect the CLICK programming software to read the error information. See the "Error Codes" section at the end of this chapter for error message instructions. |
| ERR | On | There is an error. | Connect the CLICK programming software to check the error. See the "Error Codes" section at the end of this chapter for error message instructions. |
| | Blinking | There is a warning. | Warnings do not prevent the PLC unit from running. However, you should check what warnings are active. Connect the CLICK programming software to read the warning information. See the "Error Codes" section at the end of this chapter for error message instructions. |
| | Off | There is no error. | No action is necessary. |

Errors (ERR LED on)

Errors which may cause the system to function improperly, perhaps causing a safety problem. The PLC will automatically switch from RUN Mode to STOP Mode. (In STOP Mode all outputs are turned off.) If the PLC is already in STOP Mode when an error is detected, the PLC will not allow a transition to RUN Mode until the error has been corrected.

Examples of errors:

- I/O module error
- System configuration error
- Memory check error
- Project file error

Warnings (ERR LED blinking)

Warnings that require attention, but do not cause improper operation. They do not cause or prevent any PLC mode transitions. The application program can use system control bits to detect warnings, and even take the system to an orderly shutdown or switch the PLC to STOP Mode if desired. Examples of warnings:

- Lost SRAM data
- Battery low voltage
- Battery Replacement Notification date has passed, if enabled in Battery Backup Setup

Bluetooth Troubleshooting

Check System Control relays and Data Registers in DataView and make sure Pairing is not disabled, or that the PLC is already paired. (SC60-SC63).

When pairing is started the Bluetooth LED blinks rapidly 8 times and then stays off

Cause

Bluetooth is disabled in the project. Or, Bluetooth is enabled in the project, but SC60 BT_Disable_Pairing may be turned On.

Corrective Action

Bluetooth is enabled when the PLC is in a Factory Default state. But Bluetooth is disabled in the default PLC project. If Bluetooth was not enabled when the project was created, downloaded and the PLC put in Run mode, the Bluetooth will be disabled.

To enable Bluetooth, go to the Bluetooth Port Setup and select Enable Bluetooth and enter a password. Download the project. If the project was downloaded in Stop Mode, the new setting will not take effect until the PLC is put in Run mode.

Cannot Pair the mobile App with the PLC

Cause

In general, Bluetooth devices need to be within at least 20 feet line of site with each other to connect reliably.

Corrective Action

Bring the devices closer together.

If the antenna is inside an enclosure, you will need to open the door on the enclosure or install an external antenna such as the SE-ANT250.

Cause

Mobile Device app is not functioning properly.

Corrective Actions

Reset iOS or Android device - Turn the devices off or perform a hard reset.

Check that the app is the newest version available.

Reset Factory Defaults on PLC

Wireless LAN Troubleshooting

Check System Control relays and Data Registers in DataView and make sure Wi-Fi is not disabled or in an error state. (SC80-SC84, SD212-SD218)

Wi-Fi SSID is not listed in app

Cause

SSID broadcast is not enabled in Wi-Fi router.

Corrective action

Make sure that SSID Broadcast is Enabled in the router.

Cycle Power on Router

Check and see if SSID shows up on Mobile Device available Wi-Fi networks. If the network is listed, then perform a hard reset on the mobile device.

PLC does not connect to Wi-Fi

Cause

Electrically noisy environment

Corrective Action

802.11 Wi-Fi is susceptible to other radio signals or electrical noise produced by other electrical equipment such as other radios, variable frequency drives, high power equipment.

Use DataView to see the current value of SD218 WLAN_No_Connect_Status and check the helpfile for more information.

Take PLC and mobile device to an electrically quiet area and test. If devices connect, electrical noise source in the installation environment will need to be identified and the noise eliminated.

Cause

Distance to Wi-Fi Router/ Low Signal Strength

Corrective Actions

Wi-Fi distances are typically 150 to 300 meters depending on how open the area is. Electrical noise will reduce this distance. Bring the devices closer together.

If the antenna is inside an enclosure, you will need to open the door on the enclosure or install an external antenna such as the SE-ANT250.

Cause

Beyond the connection limit of the router.

Corrective actions

Reconfigure the router for more connections or disconnect some devices.

Cause

Router does not accept connections.

Corrective Action

Reconfigure Router to accept connections.

Disable MAC Filtering or add the new MAC into the whitelist.

USB Troubleshooting

Cannot connect PC to PLC over USB

Cause

Driver not installed on PC.

Corrective Action

Go to the Device Manager on the PC and make sure there is a listing for CLICK PLUS (COMx) under Ports (COM & LPT).

If it is just listed as USB Serial Device (COMx) then the CLICK driver is not installed properly.

- Disconnect the USB cable from the PC.
- Find and execute CLICK_USBDriver.exe on in the original download or on the original installation USB.
- Reconnect the USB cable.

If there is not a connection listed in the device manager, the cable could be defective or the USB port on the PC or PLC could be defective.

- Try a different cable
- Try a different port on the PC
- Replace the PLC

SD Card Troubleshooting

Check System Control relays and Data Registers in DataView and make sure the SD Card is Ready to Use and does not have an error or reached a file limit. (SC65-SC70, SD69)

SD Card Ready LED does not light up/Cannot log to SD Card

Cause

SD Card is Write Protected.

Corrective Action

Change Write Protection

Cause

SD Card Formatting and File allocation size are incorrect or SD Card size is too large.

Corrective Action

Make sure the SD Card meets the specifications in Chapter2 - Micro SD Card Slot Specifications

Cause

Defective SD Card

Corrective Action

Replace SD Card

Power Supply Troubleshooting

When the PWR LED is ON, the CLICK PLUS PLC is receiving enough power for operation. Verify the power input voltage at the bottom connector on the PLC unit; the input voltage should be 20–28 VDC.

The input voltage measures less than 20VDC

Remove the bottom connector from the CLICK PLUS PLC unit and measure the voltage again. If the voltage at the connector then measures more than 20VDC, the power supply cannot provide enough current for the CLICK PLUS PLC. Replace the power supply with a higher output current power supply. Check the power budget to determine the current required from the power supply (see below).

If the voltage still measures less than 20VDC with the connector removed from the PLC, and the power supply voltage is not adjustable, then the power supply cannot be used for the CLICK PLUS PLC. Replace the power supply with another one.

The input voltage measures greater than 28VDC

If the output current of the power supply is adjustable, decrease the output voltage. If the output voltage cannot be lowered to less than 28VDC, replace the power supply with another one.

How to check the power budget

You can use the programming software to check the power budget of the CLICK PLUS PLC:

- Connect the PLC to a computer running the CLICK programming software.
- From the software menus, connect the software to the PLC by selecting PLC and Connect...
- From the software menus, select Setup and System Configuration...
- The System Configuration Setup window opens, and displays the Power Budget in milliamps (mA) required by the PLC system. The PLC power supply must be capable of providing more current than the Power Budget amount.

I/O Module Troubleshooting

First, check the status of the PWR LED indicators on the I/O modules. If the PWR LED on the PLC unit is on, but there are I/O modules which have PWR LEDs that are off, check the connections between the modules. If the I/O module PWR LEDs remain off, replace those modules.

Troubleshooting input modules is slightly different from troubleshooting output modules. Please refer to the proper subsection:

- Input module troubleshooting
- Output module troubleshooting

Input Module Troubleshooting

The input modules (including the PLC built-in inputs) can have the following symptoms:

| Symptom | Necessary Action |
|---|---|
| Input signal is on, but the LED indicator on the module is off. | Check the external power input voltage on the terminal block. |
| | Check whether the terminal block is attached correctly. |
| | If the input voltage is correct but the LED indicator is still off, replace the input module. |
| The LED indicator is on, but the PLC does not work as expected. | Check whether the PLC unit RUN LED is ON. If not, put the PLC in RUN mode. |
| | Check the I/O configuration with the programming software. (See "How to Check the I/O Configuration" on the next page.) |
| | Connect the programming software and check the X bit related to the input point that is on. (See "How to Check the I/O Status" later in this section for instructions.) If the X bit is off, replace the input module. |

Output Module Troubleshooting

The output modules (including the PLC built-in outputs) can have the following symptoms:

| Symptom | Necessary Action |
|---|--|
| The module LED indicator is ON, but there is no output. | Check the external power input voltage on the terminal block. |
| | Check whether the terminal block is attached correctly. |
| | If it is a DC sinking, relay, or AC output, check the voltage between the output and the common. If the output is working correctly, the voltage should be close to zero. |
| | If it is a sourcing output, check the voltage between the output and the 24 VDC input. If the output is working correctly, the voltage should be close to zero. |
| The module LED indicator is ON, but the output voltage is not correct, replace the output module. | If the LED indicator is ON, but the output voltage is not correct, replace the output module. |
| | Check whether the PLC unit RUN LED is ON. If not, put the PLC in RUN mode. |
| | Check the I/O configuration with the programming software. (See "How to Check the I/O Configuration" below.) |
| | Connect the programming software and check whether the Y bit related to the output point is ON. If the Y bit is not actually ON, use the override feature to manually turn the Y bit ON. (See "How to Check the I/O Status" on the next page.) |
| If the Y bit is ON, but the output is OFF, replace the output module. | If the Y bit is ON, but the output is OFF, replace the output module. |
| | Leakage current can be a problem when connecting field devices to I/O modules. False input signals can be generated when the leakage current of the output point is great enough to turn on the connected input device. |
| The module LED indicator is OFF, but the output is sending an ON signal to the field device. | To correct this issue, install a resistor in parallel with the input or output of the circuit. The value of this resistor will depend on the amount of leakage current and the voltage applied, but usually a 10k to 20k ohm resistor will work. Ensure that the wattage rating of the resistor is correct for your application. |

How to Check the I/O Configuration

You can use the CLICK programming software to check the I/O configuration that the PLC is recognizing:

- Connect the PLC to a computer running the CLICK programming software.
- From the software menus, connect the software to the PLC by selecting PLC and Connect...
- From the software menus, select Setup and System Configuration...
- The System Configuration Setup window opens, and displays all of the CLICK module types the PLC recognizes that are connected in the PLC system.

Chapter 7: Troubleshooting

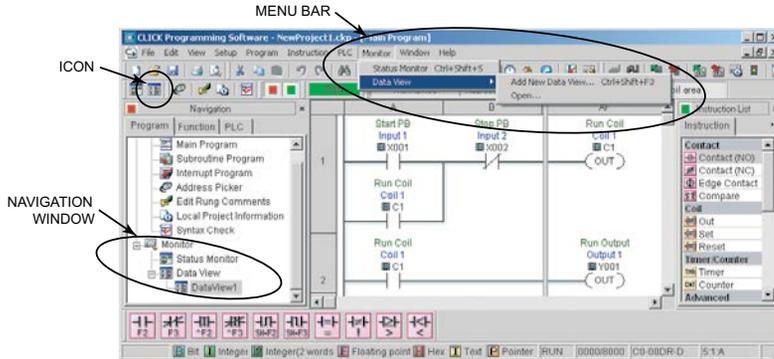
How to Check the I/O Status

You can use CLICK programming software Data View window to check the I/O status in the PLC unit.



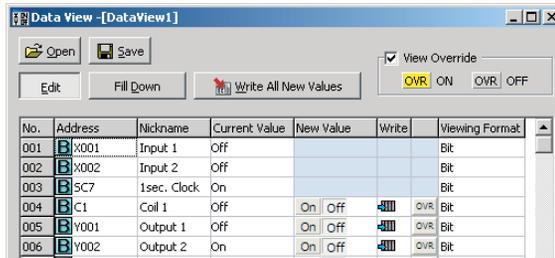
WARNING: Only authorized personnel fully familiar with all aspects of the application should make changes to the program. Make sure that you thoroughly consider the impact of any changes to minimize the risk of personal injury or damage to equipment. Specifically, forcing inputs and outputs to their ON state will cause externally connected equipment to operate.

Open or create a data view window by selecting Monitor and Data View from either the menu bar, the Navigation window, or the Data View icon.



To add new memory addresses to a Data View window:

- Click on an empty Address field to bring up a small browser button.
- Click the browser button to open the Address Picker window. 
- From the Address Picker window, click the Pickup Mode button, select the desired I/O or memory location, and then click OK to add that address into the data view.



| No. | Address | Nickname | Current Value | New Value | Write | Viewing Format |
|-----|---------|-------------|---------------|-----------|-------|----------------|
| 001 | X001 | Input 1 | Off | | | Bit |
| 002 | X002 | Input 2 | Off | | | Bit |
| 003 | SC7 | 1sec. Clock | On | | | Bit |
| 004 | C1 | Coil 1 | Off | On Off | | OVR Bit |
| 005 | Y001 | Output 1 | Off | On Off | | OVR Bit |
| 006 | Y002 | Output 2 | On | On Off | | OVR Bit |

To troubleshoot I/O from the Data View window:

- Connect to PLC unit
- Force outputs on/off, then check actual outputs to see whether they are actually on or off.
- Edit, Write All New Values, or double click individual output Write icon.
- Externally turn inputs on or off, then check their status in data view. Inputs cannot be forced from Data View.

Replacement of I/O modules



WARNING: The CLICK PLUS PLC does not have hot swap capability. Do not disconnect or replace any I/O modules without first shutting off power to the PLC unit.

Before replacing an I/O module, please consider the cause of the module problem. If you suspect that another device may have caused the failure in the module, that device may also cause the same failure in the replacement module. As a precaution, you may want to check power supplies or other devices connected to the failed module before replacing it.

Resetting to Factory Defaults

The CLICK PLUS CPU can be reset to factory default by any of the following methods, depending on device capabilities.

1) Use the Bluetooth Pairing Button on Bluetooth Capable PLC's

On the C2-02CPU and C2-03CPU, use the BT button on the PLC. To Reset the PLC to its factory default state press and hold in the BT Pairing Button on the front of the PLC for 5-6 seconds, until the BT LED begins flashing very fast.

2) Use CLICK Factory Default Tool

The CLICK Factory Default Tool is a separate software app installed with CLICK Programming Software v3.00 or later. It can be opened from the Start Menu of your PC.

In order to use the Factory Default tool, you must use a local USB connection.

This tool can be used with:

- C2-x - CLICK PLUS series
- C0-1x - Click Ethernet series

See the Help Files for more details on using the CLICK Factory Default tool.

3) Use CLICK Programming Software

See the Help File on details of using the CLICK Programming Software to Reset to Factory Defaults.

4) Use the Run/Stop Switch

- Power On the PLC with the RUN/STOP Switch in the STOP Position.
- Within 30 seconds, move RUN/STOP Switch from STOP to RUN three times then back to STOP.

STOP→RUN→STOP→RUN→STOP→RUN→STOP



NOTE: Use of the run/stop switch will only reset the processor. It will not reset any of the intelligent modules. To reset the intelligent modules, use the CLICK Programming software or the Factory default tool.

Troubleshooting Electrical Noise Problems

Electrical Noise Problems

Noise is one of the most difficult problems to diagnose. Electrical noise can enter a system in many different ways and can fall into one of two categories, conducted noise or radiated noise. It may be difficult to determine how the noise is entering the system, but the corrective actions are similar for both types of noise problems.

- Conducted noise is electrical interference introduced into the system by way of an attached wire, panel connection, etc. The interference may enter through an I/O circuit, a power supply connection, the communication ground connection, or the chassis ground connection.
- Radiated noise is electrical interference introduced into the system without a direct electrical connection, much in the same manner as radio waves.

Reducing Electrical Noise

Although electrical noise cannot be completely eliminated, it can be reduced to a level that will not adversely affect the system.

- Most noise problems result from improper grounding of the system. A good earth ground can be the single most effective way to correct noise problems. If a ground is not available, install a ground rod as close to the system as possible. Ensure that all ground wires are single point grounds, and are not daisy chained from one device to another. Ground other metal enclosures near the system. A loose wire can act as a large antenna, introducing noise into the system; so, tighten all connections in your system. Loose ground wires are more susceptible to noise than the other wires in your system. Review *Chapter 3: Installation and Wiring*, if you have questions regarding how to ground your system.
- Electrical noise can enter the system through the power source for the PLC and I/O circuits. Installing an isolation transformer for all AC sources can correct this problem. DC sources should be well-grounded, good quality power supplies.
- Separate input wiring from output wiring. Never run low-voltage I/O wiring close to high voltage wiring.

Error Codes

When there is an Error or Warning, the error code is stored in the System Data register SD1.

When an Error occurs during the operation, the CLICK PLUS PLC system goes to the STOP mode immediately and the ERR LED on the PLC unit turns on. On the other hand, when a Warning occurs during the operation, the CLICK PLUS PLC system stays in RUN mode and the ERR LED on the PLC unit starts blinking.

In the error code tables that follow, the Category column indicates whether the error code is an Error or a Warning. If any of the Warnings listed is critical for your control system, add an additional ladder program to put the CLICK PLUS PLC system in STOP mode when that specific Warning occurs. Here is an example.

Example

X102 turns on when the analog I/O module in the I/O1 position is missing external 24VDC input.

By turning the System Control bit SC50 on, the CLICK PLC system goes into the STOP mode.



| PLC Error Codes | | | | | |
|-----------------|--------------|---------------------|----------|--|--|
| Error Code | Status Flag* | Error Name | Category | Causes | Solutions |
| 001 | N/A | Power Fail | Error | Input Voltage is less than 20VDC. | Provide the correct nominal voltage of 24VDC. Recalculate the power budget and compare to your power supply available current. |
| 101 | SC20 | I/O Module Error | Error | There are more than 8 I/O modules. | A CLICK PLUS PLC system can support up to 8 I/O modules. Remove any excessive I/O modules. |
| | | | | At least one I/O module was added to the CLICK PLC during operation. | Power off the CLICK PLUS PLC and check the connection of the I/O modules. Then power on the PLC again. If the problem remains, connect the CLICK software to the PLC and check the System Configuration. If there is any I/O module that is not shown in the System Configuration, replace it. |
| | | | | An I/O module has failed. | Connect the CLICK software to the CLICK PLUS PLC and check the system configuration. If there is any I/O module that is used in the PLC system but not shown in the System Configuration window, replace the I/O module. |
| 102 | SC21 | System Config Error | Error | The current system configuration does not match the configuration saved in the project file. | Connect the CLICK software to the CLICK PLUS PLC and open the System Configuration window. Modify the current configuration of the PLC to match the configuration in the project file, or uncheck the 'Start-up I/O Config Check' option if you want to use the current configuration. |

* The Status Flags are turned ON when the related errors occur.

Error code table continued on next page.

Error Codes (continued)

| PLC Error Codes | | | | | |
|-----------------|--------------|--------------------------------------|----------|---|--|
| Error Code | Status Flag* | Error Name | Category | Causes | Solutions |
| 103 | SC22 | I/O Config Error | Error | At least one I/O module was removed from the CLICK PLC during operation. | Power off the CLICK PLUS PLC and check the connection of the I/O modules. Then power on the PLC again. If the problem remains, connect the CLICK software to the PLC and check the System Configuration. If there is any I/O module that is not shown in the System Configuration, replace it. |
| | | | | The PLC unit can not access one or more I/O modules. | Connect the CLICK software to the CLICK PLUS PLC and open the System Configuration window. If there is any I/O module that is used in the PLC system but not shown in the System Configuration window, replace the I/O module. |
| 104 | SC23 | Memory Check Error | Error | There is a memory check error. | Power cycle the CLICK PLUS PLC. If the same error occurs again, download the project again and/or try the 'Reset to Factory Default' command. If the same error still occurs, replace the PLC unit. |
| 105 | SC24 | Project File Error | Error | There is no project file in the CLICK PLC. | Download a project file into the CLICK PLUS PLC. |
| | | | | The project file stored in the CLICK PLC is corrupted. | Download the project file into the CLICK PLUS PLC again. |
| 106 | SC25 | Firmware Version Error | Error | The project file was written on a newer version of CLICK software. The firmware in the CLICK PLC is too old to execute the project. | Connect the CLICK software to the CLICK PLUS PLC and update the firmware of the PLC unit. |
| 107 | SC26 | Watchdog Timer Error | Error | The PLC scan time exceeded the watchdog timer setup. | Connect the CLICK software to the PLC and check the maximum PLC scan time and the watchdog timer setup. |
| 108 | SC26 | Interrupt Watchdog Timer Error | Error | The PLC scan time exceeded the watchdog timer setup. | The watchdog timer was exceeded while executing an Interrupt Program. Reduce the occurrences of Interrupts, or reduce the executing time of the Interrupt Programs to prevent this error. |
| 109 | SC31 | Sub-processor Firmware Version Error | Error | The sub-processor contains a firmware version which does not match the main processor. | Connect the CLICK software to the CLICK PLC and update the firmware of the CPU module. |
| 201 | SC27 | Lost SRAM Data | Warning | The data in the SRAM was lost while the CLICK PLC was powered off. | The Basic PLC units do not have a battery back-up, but they have a capacitor that will hold memory for a few days. The data in the SRAM is lost if the CLICK PLUS PLC is powered off for long enough for the capacitor to discharge. In this case, the PLC initializes the data in the SRAM automatically. This also applies to Standard and Analog PLC units if a battery is not installed. |
| 202 | SC28 | Battery Low Voltage | Warning | Battery voltage is too low to retain data in the SRAM. | Replace the battery (ADC part #: D0-MC-BAT). Also, set the new battery installation date and the anticipated replacement date in the CLICK programming software if the Battery Replacement Notification option is selected. (Pull-down menu: Setup > Battery Backup Setup) |
| 203 | SC29 | Battery Replacement | Warning | The anticipated battery replacement date has passed. | Replace the battery (ADC part #: D0-MC-BAT). Also, set the new battery installation date and the anticipated replacement date in the CLICK programming software. (Pull-down menu: Setup > Battery Backup Setup) |

* The Status Flags are turned ON when the related errors occur.

Error code table continued on next page.

Error Codes (continued)

| PLC Error Codes | | | | | |
|-----------------|--------------|-------------------------|----------|---|---|
| Error Code | Status Flag* | Error Name | Category | Causes | Solutions |
| 204 | SC30 | Run Edit Project Error | Warning | The RUN Time Edit program download failed. | The program download was not completed. The PLC will continue in RUN with the previous program. |
| 205 | SC32 | C2-DCM FW Version Error | Warning | The C2-DCM contains a firmware version that is incompatible the main processor. | Connect the CLICK software to the CLICK PLC and update the firmware of the CPU module. |
| 301 | X101 | IO1 Module Error | Error | The analog I/O module in I/O1 position is not functioning. | Power cycle the CLICK PLUS PLC. If the same error occurs again, replace the analog I/O module. |
| 302 | X201 | IO2 Module Error | Error | The analog I/O module in I/O2 position is not functioning. | Power cycle the CLICK PLUS PLC. If the same error occurs again, replace the analog I/O module. |
| 303 | X301 | IO3 Module Error | Error | The analog I/O module in I/O3 position is not functioning. | Power cycle the CLICK PLUS PLC. If the same error occurs again, replace the analog I/O module. |
| 304 | X401 | IO4 Module Error | Error | The analog I/O module in I/O4 position is not functioning. | Power cycle the CLICK PLUS PLC. If the same error occurs again, replace the analog I/O module. |
| 305 | X501 | IO5 Module Error | Error | The analog I/O module in I/O5 position is not functioning. | Power cycle the CLICK PLUS PLC. If the same error occurs again, replace the analog I/O module. |
| 306 | X601 | IO6 Module Error | Error | The analog I/O module in I/O6 position is not functioning. | Power cycle the CLICK PLUS PLC. If the same error occurs again, replace the analog I/O module. |
| 307 | X701 | IO7 Module Error | Error | The analog I/O module in I/O7 position is not functioning. | Power cycle the CLICK PLUS PLC. If the same error occurs again, replace the analog I/O module. |
| 308 | X801 | IO8 Module Error | Error | The analog I/O module in I/O8 position is not functioning. | Power cycle the CLICK PLUS PLC. If the same error occurs again, replace the analog I/O module. |
| 310 | X102 | IO1 Missing 24V | Warning | The analog I/O module in I/O1 position is missing external 24VDC input. | Apply 24VDC to the analog I/O module. |
| 311 | X103 | IO1 CH1 Burnout | Warning | CH1 on the analog I/O module in I/O1 position senses burnout or open circuit. | Check the wiring for CH1. Replace the sensor if it is broken. |
| 312 | X106 | IO1 CH2 Burnout | Warning | CH2 on the analog I/O module in I/O1 position senses burnout or open circuit. | Check the wiring for CH2. Replace the sensor if it is broken. |
| 313 | X109 | IO1 CH3 Burnout | Warning | CH3 on the analog I/O module in I/O1 position senses burnout or open circuit. | Check the wiring for CH3. Replace the sensor if it is broken. |
| 314 | X112 | IO1 CH4 Burnout | Warning | CH4 on the analog I/O module in I/O1 position senses burnout or open circuit. | Check the wiring for CH4. Replace the sensor if it is broken. |
| 320 | X202 | IO2 Missing 24V | Warning | The analog I/O module in I/O2 position is missing external 24VDC input. | Apply 24VDC to the analog I/O module. |

* The Status Flags are turned ON when the related errors occur.

Error code table continued on next page.

Error Codes (continued)

| PLC Error Codes | | | | | |
|-----------------|--------------|-----------------|----------|---|--|
| Error Code | Status Flag* | Error Name | Category | Causes | Solutions |
| 321 | X203 | IO2 CH1 Burnout | Warning | CH1 on the analog I/O module in I/O2 position senses burnout or open circuit. | Check the wiring for CH1. Replace the sensor if it is broken. |
| 322 | X206 | IO2 CH2 Burnout | Warning | CH2 on the analog I/O module in I/O2 position senses burnout or open circuit. | Check the wiring for CH2. Replace the sensor if it is broken. |
| 323 | X209 | IO2 CH3 Burnout | Warning | CH3 on the analog I/O module in I/O2 position senses burnout or open circuit. | Check the wiring for CH3. Replace the sensor if it is broken. |
| 324 | X212 | IO2 CH4 Burnout | Warning | CH4 on the analog I/O module in I/O2 position senses burnout or open circuit. | Check the wiring for CH4. Replace the sensor if it is broken. |
| 330 | X302 | IO3 Missing 24V | Warning | The analog I/O module in I/O3 position is missing external 24VDC input. | Apply 24VDC to the analog I/O module. |
| 331 | X303 | IO3 CH1 Burnout | Warning | CH1 on the analog I/O module in I/O3 position senses burnout or open circuit. | Check the wiring for CH1. Replace the sensor if it is broken. |
| 332 | X306 | IO3 CH2 Burnout | Warning | CH2 on the analog I/O module in I/O3 position senses burnout or open circuit. | Check the wiring for CH2. Replace the sensor if it is broken. |
| 333 | X309 | IO3 CH3 Burnout | Warning | CH3 on the analog I/O module in I/O3 position senses burnout or open circuit. | Check the wiring for CH3. Replace the sensor if it is broken. |
| 334 | X312 | IO3 CH4 Burnout | Warning | CH4 on the analog I/O module in I/O3 position senses burnout or open circuit. | Check the wiring for CH4. Replace the sensor if it is broken. |
| 340 | X402 | IO4 Missing 24V | Warning | The analog I/O module in I/O4 position is missing external 24VDC input. | Apply 24VDC to the analog I/O module. |
| 341 | X403 | IO4 CH1 Burnout | Warning | CH1 on the analog I/O module in I/O4 position senses burnout or open circuit. | Check the wiring for CH1. Replace the sensor if it is broken. |
| 342 | X406 | IO4 CH2 Burnout | Warning | CH2 on the analog I/O module in I/O4 position senses burnout or open circuit. | Check the wiring for CH2. Replace the sensor if it is broken. |
| 343 | X409 | IO4 CH3 Burnout | Warning | CH3 on the analog I/O module in I/O4 position senses burnout or open circuit. | Check the wiring for CH3. Replace the sensor if it is broken. |
| 344 | X412 | IO4 CH4 Burnout | Warning | CH4 on the analog I/O module in I/O4 position senses burnout or open circuit. | Check the wiring for CH4. Replace the sensor if it is broken. |
| 350 | X502 | IO5 Missing 24V | Warning | The analog I/O module in I/O5 position is missing external 24VDC input. | Apply 24VDC to the analog I/O module. |

* The Status Flags are turned ON when the related errors occur.

Error code table continued on next page.

Error Codes (continued)

| PLC Error Codes | | | | | |
|-----------------|--------------|-----------------|----------|---|--|
| Error Code | Status Flag* | Error Name | Category | Causes | Solutions |
| 351 | X503 | I05 CH1 Burnout | Warning | CH1 on the analog I/O module in I/05 position senses burnout or open circuit. | Check the wiring for CH1. Replace the sensor if it is broken. |
| 352 | X506 | I05 CH2 Burnout | Warning | CH2 on the analog I/O module in I/05 position senses burnout or open circuit. | Check the wiring for CH2. Replace the sensor if it is broken. |
| 353 | X509 | I05 CH3 Burnout | Warning | CH3 on the analog I/O module in I/05 position senses burnout or open circuit. | Check the wiring for CH3. Replace the sensor if it is broken. |
| 354 | X512 | I05 CH4 Burnout | Warning | CH4 on the analog I/O module in I/05 position senses burnout or open circuit. | Check the wiring for CH4. Replace the sensor if it is broken. |
| 360 | X602 | I06 Missing 24V | Warning | The analog I/O module in I/06 position is missing external 24VDC input. | Apply 24VDC to the analog I/O module. |
| 361 | X603 | I06 CH1 Burnout | Warning | CH1 on the analog I/O module in I/06 position senses burnout or open circuit. | Check the wiring for CH1. Replace the sensor if it is broken. |
| 362 | X606 | I06 CH2 Burnout | Warning | CH2 on the analog I/O module in I/06 position senses burnout or open circuit. | Check the wiring for CH2. Replace the sensor if it is broken. |
| 363 | X609 | I06 CH3 Burnout | Warning | CH3 on the analog I/O module in I/06 position senses burnout or open circuit. | Check the wiring for CH3. Replace the sensor if it is broken. |
| 364 | X612 | I06 CH4 Burnout | Warning | CH4 on the analog I/O module in I/06 position senses burnout or open circuit. | Check the wiring for CH4. Replace the sensor if it is broken. |
| 370 | X702 | I07 Missing 24V | Warning | The analog I/O module in I/07 position is missing external 24VDC input. | Apply 24VDC to the analog I/O module. |
| 371 | X703 | I07 CH1 Burnout | Warning | CH1 on the analog I/O module in I/07 position senses burnout or open circuit. | Check the wiring for CH1. Replace the sensor if it is broken. |
| 372 | X706 | I07 CH2 Burnout | Warning | CH2 on the analog I/O module in I/07 position senses burnout or open circuit. | Check the wiring for CH2. Replace the sensor if it is broken. |
| 373 | X709 | I07 CH3 Burnout | Warning | CH3 on the analog I/O module in I/07 position senses burnout or open circuit. | Check the wiring for CH3. Replace the sensor if it is broken. |
| 374 | X712 | I07 CH4 Burnout | Warning | CH4 on the analog I/O module in I/07 position senses burnout or open circuit. | Check the wiring for CH4. Replace the sensor if it is broken. |
| 380 | X802 | I08 Missing 24V | Warning | The analog I/O module in I/08 position is missing external 24VDC input. | Apply 24VDC to the analog I/O module. |

* The Status Flags are turned ON when the related errors occur.

Error code table continued on next page.

Error Codes (continued)

| PLC Error Codes | | | | | |
|-----------------|--------------|-----------------|----------|---|--|
| Error Code | Status Flag* | Error Name | Category | Causes | Solutions |
| 381 | X803 | IO8 CH1 Burnout | Warning | CH1 on the analog I/O module in I/O8 position senses burnout or open circuit. | Check the wiring for CH1. Replace the sensor if it is broken. |
| 382 | X806 | IO8 CH2 Burnout | Warning | CH2 on the analog I/O module in I/O8 position senses burnout or open circuit. | Check the wiring for CH2. Replace the sensor if it is broken. |
| 383 | X809 | IO8 CH3 Burnout | Warning | CH3 on the analog I/O module in I/O8 position senses burnout or open circuit. | Check the wiring for CH3. Replace the sensor if it is broken. |
| 384 | X812 | IO8 CH4 Burnout | Warning | CH4 on the analog I/O module in I/O8 position senses burnout or open circuit. | Check the wiring for CH4. Replace the sensor if it is broken. |

* The Status Flags are turned ON when the related errors occur.