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www.automationdirect.com

Product Review Terms & Conditions (Subject to change at our discretion)

Submitted and approved reviews will be posted in 1-2 business days.

Reviews that contain any of the following will not be posted:

- Obscenities or other language not suitable for a public forum
- False or misleading information
- Advertising, pricing, promotional detail, or reference to third party or competitive products or services for which you have been, or will be, compensated or granted any type of consideration by any person or company.
- Legal concerns or claims that are more appropriately handled through other channels
- If the rating selected clearly does not correspond to the sentiment expressed in the text of the review
- Derogatory remarks towards competitors of Automationdirect.com or their products and services
- Duplicate submissions from the same person or company on a single product
- Email addresses, URLs, phone numbers, physical addresses, or any other type of contact information
- Unnecessarily inflammatory or spiteful comments towards the company, products, persons, or other reviews
- Reviews should be written in the spirit of adding valuable insight (positive or negative) and sharing product experience with industry peers
- Any reviews submitted through bots, cut & paste methods, automated programs will be rejected
- Any third party material that is protected by copyright, patent, trademark, trade secret or other proprietary right

Incentive Program Terms & Conditions (Subject to change at our discretion)

- Open to customers in the US, Puerto Rico and Canada
- ADC employees and their immediate family are ineligible
- Only reviews submitted after 4/23/2023 are eligible for points
- Incentive points have no cash value
- One review permitted per product per email; Limit 10 reviews per day
- Incentive Item inventory is not tied to store inventory; We do not accept rewards item orders for out-of-stock incentive items. Please check back later, for availability.
- Rewards are mailed separately, free of charge, to your selected address. Sorry, PO boxes are not accepted. Rewards are mailed standard USPS; please allow up to three (3) weeks for delivery.
- Each account has a lifetime limit for incentive points. If that limit is reached, you will be notified. You can still submit reviews but will not earn incentive points.
- ADC administrator reserves the right to flag any abuse and discontinue the incentive program for any user or account at any time
- ADC reserves the right to adjust account balances of any account at the discretion of the program administrator based on misuse or other special conditions
- ADC reserves the right to freeze or discontinue the incentive program at any time. If ADC stops rewarding points, we will attempt to provide a period where points can be redeemed.
- Rewards are not associated with nor affect your store shopping cart and are handled independently. You will receive a shipping confirmation email once your incentive rewards are mailed.

For comments regarding our website or for customer service issues, please call us at (800) 633-0405 or [+1 770-889-2858](tel:+17708892858) or email us: webmaster@automationdirect.com