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Product Review Terms & Conditions (Subject to change at our discretion)

Submitted and approved reviews will be posted in 1-2 business days.

Reviews that contain any of the following will not be posted:

- Obscenities or other language not suitable for a public forum
- False or misleading information
- Advertising, pricing, promotional detail, or reference to third party or competitive products or services for which you have been, or will be, compensated or granted any type of consideration by any person or company.
- Legal concerns or claims that are more appropriately handled through other channels
- If the rating selected clearly does not correspond to the sentiment expressed in the text of the review
- Derogatory remarks towards competitors of Automationdirect.com or their products and services
- Duplicate submissions from the same person or company on a single product
- Email addresses, URLs, phone numbers, physical addresses, or any other type of contact information
- Unnecessarily inflammatory or spiteful comments towards the company, products, persons, or other reviews
- Reviews should be written in the spirit of adding valuable insight (positive or negative) and sharing product experience with industry peers
- Any reviews submitted through bots, cut & paste methods, automated programs will be rejected
- Any third party material that is protected by copyright, patent, trademark, trade secret or other proprietary right

Incentive Program Terms & Conditions (Subject to change at our discretion)

- Product purchase required to write a review
- Open to established customers in the USA, Puerto Rico and Canada* (*with rewards mailing restriction to USA addresses only)
- ADC employees, family and affiliates are ineligible
- Participants are responsible for ensuring the receipt of any reward does not violate their own company policies
- Incentive points have no cash value
- One review permitted per product email when requested via that means
- Reviews are limited to 1 per company, per purchased product, per 45 days. Maximum of 3 reviews per product lifetime
- Each account has a yearly limit for incentive points. If that limit is reached, you will be notified. You can still submit reviews but will not earn incentive points.
- Limit of 10 unique reviews per day. Limit of 3 duplicate reviews per day. Limit of 5 one-click reviews per day
- We cannot accept reward requests for out-of-stock items. Please check back later for availability. Incentive inventory is maintained separately from ADC store inventory
- Rewards are mailed separately, free of charge, to your selected address. Sorry, PO boxes are not accepted. Rewards are shipped via FedEx Ground.
- ADC administrator reserves the right to flag any abuse and discontinue the incentive program for any user or account at any time
- ADC reserves the right to adjust account balances of any account at the discretion of the program administrator based on misuse or other special conditions
- ADC reserves the right to freeze or discontinue the incentive program at any time. If ADC stops rewarding points, we will attempt to provide a period where points can be redeemed while inventory is available
- Opportunities to earn points may change to promote store features
- Rewards are not associated with nor affect your store shopping cart and are handled independently
- Track rewards orders at the bottom of rewards redemption page.

For comments regarding our website or for customer service issues, please call us at (800) 633-0405 or [+1 770-889-2858](tel:+17708892858) or email us: webmaster@automationdirect.com