



# Product Advisory

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**Product Family:** Communication Products **Number:** PA-COM-008  
**Part Numbers:** See Affected Part Numbers table below **Date Issued:** 12/07/2023  
**Subject:** StrideLinx license Obsolescence / Restructure

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**Purpose** The StrideLinx license model will soon be re-structured. The licenses in the current lineup will be replaced by a small number of new part numbers combining features and functions into cost efficient annually renewable license packages.

**Affected Products** Hardware: Stridelinx Cloud Service licenses with the following part numbers:

Part Number	Affected Versions
SE-SL020	All
SE-SL040	
SE-SL050	
SE-SL010	
SE-SL010-1	
SE-SL011	
SE-SL011-1	
SE-SL012-1	
SE-SL013-1	
SE-SL014-1	
SE-SL031-1	
SE-SL032-1	

**Summary** The licensing model will be re-structured to streamline the license selection process and provide our customers with license packages tailored to their core needs. This leads to the discontinuation of existing licensing and the launch of new and improved license packages.

**Solution** Most of the discontinued licenses will have a suitable replacement license available as listed in the following table. The data top-up licenses are rolled into the professional company license SLR-001-1 which provides unlimited data. The renewal of white labeled mobile apps will continue to be available, however there won't be an option to order a new white labeled mobile app.



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Part Number	Suitable Replacement
SE-SL020	SE-SL021-1
SE-SL040	SE-SLR001-1
SE-SL050	No replacement available
SE-SL010	SE-SLR010-1 or SLR011-1
SE-SL010-1	SE-SLR010-1 or SLR011-1
SE-SL011	SLR011-1
SE-SL011-1	SLR011-1
SE-SL012-1	SLR011-1 (less dps/h)
SE-SL013-1	SLR011-1 (less dps/h)
SE-SL014-1	SLR011-1 (less dps/h)
SE-SL031-1	Included with SLR-001-1
SE-SL032-1	Included with SLR-001-1

## Product Description

The discontinued StrideLinX licenses were launched in 2018 and provide add-on services for the StrideLinX VPN routers. The licensing will be restructured to better serve our customers and provide a streamlined license selection process.

## Technical Assistance

If you have any questions regarding this Product Advisory, please contact Technical Support at 770-844-4200 or 800-633-0405 for further assistance.